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***A message from* Gail Inderwies, RN, BSN, MBA, Executive Director**

Thank you so much for your generous donations to Keystone. The memory of a friend or family member is kept alive by your donations. They also are critical to providing the care to our patients who are lacking in financial resources. A donation of \$100 can provide insulin for one person for about a week or Meals on Wheels to one client for three weeks or a home health aide for one full day. A little can go a long way to helping those who are ill or confined to home or in recovery from surgery. We know that the contributions made by our donors go a long way in providing small benefits which are huge to the patient. Thank you for your continued support.



Green Tree Community Health Foundation of Chestnut Hill awarded KeystoneCare a \$10,000 grant to provide home healthcare and hospice services for the underserved, under-insured, and uninsured. Many of those patients who receive hospice care are from the local area.

A community health advocate, the Green Tree Community Health Foundation is a not-for-profit public charity that identifies areas of vulnerability in the communities of Northwest Philadelphia and Eastern Montgomery County and provides funding to organizations whose work addresses these needs. The Foundation seeks to have a positive impact on current and emerging health issues and risks, empowering residents to access health services and value, embrace and maintain their health.

This generous grant will help greatly toward the care of Keystone's medically underserved patients and insure that their care can continue without interruption.

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**Volunteers—Our Most Valuable Resource**

We've touted our volunteers in this space before. They do so much for Keystone on a daily basis. Our patients and our staff are so appreciative of their presence and all the small and large things they do. As the holiday season nears, our volunteer department will be planning and coordinating our efforts for Thanksgiving and Holiday Outreach programs. They will make sure that the families in need in the Keystone community, whether former patients, families of current patients, and people in the area, can have a happy holiday. If you would like to become a Keystone volunteer, contact Christine DeVore, [cdevore@keystonecare.com](mailto:cdevore@keystonecare.com), 215-836-2440.



Christine Pugh

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**The Commitment of Our Staff**

In a work environment such as Keystone Hospice, the dedication and hard work of staff are what make us so valued by our patients and clients. Recently two staff members were "*spotlighted*" in our internal newsletter for the difference they make everyday at Keystone.

**Christine Pugh**, Bereavement Counselor, has been with Keystone for 2 ½ years. She works with grieving families at the time of their loss and for up to one

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Tracy Smalls-Collins

year after the loss. She runs a monthly bereavement group open to Keystone families and members of the community. Gail Inderwies says, "Chris is well versed in loss and understands well the bereavement process."

Chris says that she is proud to be part of a team that provides such good care. "As the Bereavement Coordinator, the bereaved families share beautiful love stories and tributes about their loved one with me. These bereaved families and friends of the deceased are very grateful to our team for supporting them when they needed it the most. It is my privilege to help people on their journey through grief.

**Tracy Smalls-Collins** is a home health aide with 16 years experience at Keystone. She has many responsibilities but she sees her most important one as providing love and care to her patients. She makes sure they get all the physical and emotional support they need. She loves to see them improve. Gail Inderwies describes Tracy as very loyal and caring. She says that, "Tracy gives special attention to every person and finds out what is important to them." She wants to ease the loneliness people may feel when they are sick or facing the end of life. Tracy loves her patients and is thrilled when their health improves.

Chris and Tracy consistently bring compassion, respect, and commitment to their jobs. Fortunately for Keystone, their dedication, caring and depth of experience are shared by many of our staff members. When we speak about how our staff is our greatest asset, we really mean it.



*Giving Tuesday, a global movement, is November 27, 2018. Keystone Hospice, a non-profit agency serving people at the end of their lives, is getting involved in GIVING TUESDAY as a way to raise money for our medically indigent and underserved patients. Since we do not turn anyone from receiving our services because of their ability to pay, we do face many expenses that are not always covered by the patient's health insurance. We sincerely hope that you will donate to Keystone Hospice on GIVING TUESDAY. It is a generous and thoughtful way to begin the holiday season. Let's think of those in need before the crush of our celebrations begin.*

**SAVE THE DATE: 9th Annual Keystone Golf Tournament ★ Whitmarsh Country Club ★ June 25, 2019**  
★ ★ Join us for a day of golf or come for the reception and dinner ★ ★

*KeystoneCare is a charitable nonprofit organization that provides a full continuum of home health and hospice services. For more than 20 years, we have been helping improve the quality of life for our patients and their families, regardless of stage of life or state of health. Our services include home care, palliative care, hospice, private duty, and Keystone InTouch telehealth.*

#### KeystoneCare

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To unsubscribe, contact [info@keystonecare.com](mailto:info@keystonecare.com)

